Defines, designs and implements continuous improvement programs/projects to ensure efforts are integrated vertically and horizontally across organization. Defines improvement projects aligned with business strategies. Analyzes improvement programs and potential results. Facilitates and coaches improvement teams. Establishes and maintains performance metrics to measure program success. Installs process excellence supports for program governance, project reviews, communications, training, certifications and rewards. May have Six Sigma certification. Oversees and manages the operational aspects of ongoing projects and serves as liaison between project management and planning, project team, and line management. Reviews status of projects; manages schedules and prepares status reports. Assesses project issues and develops resolutions to meet productivity, quality, and client-satisfaction goals and objectives. Develops mechanisms for monitoring project progress and for intervention and problem solving with project managers, line managers, and clients.

Knowledge/Function/Scope

Basic use and general knowledge of Six Sigma problem solving techniques. Some statistical data processing capabilities.

Work Performed/Problem Solving

Leads teams through data collection and analytical statistical processing to solve problems.

Discretion/Latitude

Works with Black Belt Mentor. Work is reviewed for soundness of judgment and overall adequacy and accuracy.

Impact

Contributes to the completion of organizational projects and goals. Measures results. Manages the development and maintenance of methods and systems for measuring the degree to which the project goals, objectives and metrics are being met. Provide the Division Champion with the results and take corrective project action as required to improve on results below target.

Liaison

Frequent internal cross functional contacts. Represents XLSS on projects. New Black Belts will receive a minimum of 6 weeks of in-depth Exelis Lean Six Sigma (XLSS) training focused on Leadership Effectiveness, Six Sigma Problem Solving, Product Development, and Lean Production. Successful completion of training and successful completion of improvement projects will lead to Black Belt Certification.

Education and Experience

3 - 5 years with BA 1 - 3 years with MBA