

Support Systems Engineer: Support Systems Engineer I

Reviews field support requirements and recommends tool and test equipment. Establishes sustainment support requirements for systems and equipment. Develops logistics support systems. Performs maintenance and maintainability demonstrations for customers. Reviews handbooks, manuals, training, etc. for technical accuracy and adequacy. Plans and contributes to proposal efforts. Designs, develops, and implements testing methods and equipment. Plans and arranges the labor, schedules, and equipment required for testing and evaluating standard and special devices. Applies human performance principles, methodologies, and technologies to the design of human-machine interfaces for systems and products. Develops and implements research methodologies and statistical analysis plans to test and evaluate developmental prototypes used in new products and processes. Interfaces with design engineers to establish system design, operating, and training requirements and to ensure optimized human-machine interfaces, safety, maintainability, testability and other design attributes that influence the sustainability of the system/product. Develops safety documents as required to support customer and test/operational range requirements. Performs audits of operational areas and reports effectiveness of system safety programs. Evaluates the interrelationship of system safety requirements and other aspects of concept design and development requirements to ensure a safe but cost-effective solution. Resolves technical problems and answers queries supporting customers and integrators. Maintains and updates records and tracking databases and alerts management to recurring problems and patterns of problems.

Discretion/Latitude

Work is closely supervised. Follows specific, detailed instructions and/or guidance from more senior functional staff.

Knowledge, Skills, & Abilities

Limited use and/or application of basic technical principles, theories, and concepts to specific job assignments.

Problem Solving

Develops solutions to routine technical problems of limited scope by following standardized practices and procedures.

Impact

Contributes to the completion of routine technical tasks. Failure to achieve results can normally be overcome without serious effect on schedules and programs.

Liason

Contacts are primarily with immediate supervisor, project leaders, and other professionals in the section or group.

Minimum Education and Experience

0-2+ years with BS in designated Engineering or related field.