Field Systems Administrator: Sr. Field Systems Administrator

Maintains smooth operation of multi-user computer systems, including coordination with network engineers. Duties may include setting up administrator and service accounts, maintaining system documentation, tuning system performance, installing system-wide software and allocating mass storage space. Interacts with users and evaluates vendor products. Makes recommendations to purchase hardware and software, coordinates installation and provides backup recovery. Develops and monitors policies and standards for allocation related to the use of computing resources.

Installs, operates, maintains, repairs and modifies equipment. Performs a variety of maintenance and technical support on products such as equipment, integrated systems and subsystems, and software at customer and/or field locations. Analyzes and evaluates products and related performance. Troubleshoots and diagnoses malfunctions to eliminate problem in minimum time. Installs, upgrades and removes products ensuring coordinative engineering field change. Maintains effective customer communications and relations. May provide onsite training of customer support personnel.

Knowledge
Contributes to the development of new concepts, techniques and standards. Considered expert in field within the organization.

Problem Solving
Develops solutions to complex problems that require the regular use of ingenuity and innovation. Ensures solutions are consistent with organization objectives.

Discretion/Latitude
Work is performed without appreciable direction. Exercises considerable latitude in determining objectives and approaches to assignment.

Impact
Effects of decisions are long-lasting and heavily influence the future course of the organization. Errors in judgment or failure to achieve results would result in the expenditure of large amounts of company resources.

Liason
Serves as consultant to management and special external spokesperson for the organization on major matters pertaining to its policies, plans and objectives.

Work Products (Examples may include but are not limited to)
Provides speed to capability installations/modifications. Provides flag level briefings on C4I matters. Expert understanding of Active Directory. Authors technical documents. Designs network topology. Internetworking Expert. Systems Engineer. Provides technical expertise to design, install, and support systems throughout the afloat community and shore establishments. Provides in-service engineering technical support for accelerated introduction of POR systems or modification of commercial technology.

Minimum Education and Experience
10+ years directly related experience with Bachelor's Degree in Business, Information Technology or related field or equivalent experience and/or applicable industry certifications. Advanced MS Word, PowerPoint and Excel skills.