

Field Program Support: Field Program Support I

Identifies customers' system needs and responds to requests for proposals; performs feasibility and performance studies, including benchmarking, capacity planning, etc.; develops appropriate systems recommendations to meet customer needs, including system configurations, installation planning, etc.; prepares and presents technical product information to customers. Post-installation and implementation responsibilities include technical consulting to customers and providing solutions to software problems.

Discretion/Latitude

Work is closely supervised. Follows specific, detailed instructions and/or guidance from more senior functional staff.

Knowledge, Skills, & Abilities

Limited use and/or application of basic technical principles, theories and concepts to specific job assignments.

Problem Solving

Develops solutions to routine technical problems of limited scope by following standardized practices and procedures.

Impact

Contributes to the completion of routine technical tasks. Failure to achieve results can normally be overcome without serious effect on schedules and programs.

Liason

Contacts are primarily with immediate supervisor, project leaders, and other professionals in the section or group.

Minimum Education and Experience

0-2+ years with BS in designated Engineering or related field.