

Test and Inspection Management: Manager, Test & Inspection

Supervises employees who test and/or inspect products to determine compliance with specifications.

Management Role

Accomplishes results through subordinate supervisors or exempt specialist employees.

Policy and Strategy

Interprets and administers policies, processes and procedures that may affect sections and subordinate work areas.

Freedom to Act

Assignments are defined in terms of activities and objectives. Work is reviewed upon completion for adequacy in meeting objectives.

Impact

Decisions have an impact on work processes and outcomes. Erroneous decisions or recommendations or failure to complete assignments normally result in serious delays and considerable expenditure of additional time, human resources and funds.

Liaison

Interacts frequently with internal personnel and outside representatives at various levels. Participates and presents at meetings with internal and external representatives. Interaction typically concerns resolution of operational and scheduling issues.

Operations Involvement/Direct Work Involvement

Motivation of a high performance work team achieved through the incumbent's knowledge, attitude, example and coaching. The incumbent must be able to create a positive attitude and work environment for all personnel involved. Responsible, under supervision, for motivating a high performance work team to meet productivity, efficiency, quality and safety goals of the quality assurance team. Ensures systems for supporting all operations with materials, parts, tools, tooling, process, paper, etc. are adequately maintained to avoid production down time and delays. Evaluates support systems to ensure efficiency and interfaces with all departments in recommending changes as necessary. Conducts meetings and plans work activities in conjunction with the Quality Assurance Managers. Responsible for coordination between Production Control and Manufacturing; effectively organizing work, while anticipating production problems, tracking case status, ensuring material availability, etc.

Minimum Education and Experience

Ten (10) years in the aerospace quality assurance management field, and a thorough knowledge of QA systems. Must have a technical understanding of composite fabrication and inspection, including filament winding and layup. Must possess above average communication skills both oral and written, including computer skills. Must also be able to work in difficult situations, and arbitrate difficult problems. Must be willing and able to travel on company business as required. Must have general knowledge of cost accounting and reporting systems, contract law, contract administration, engineering documentation procedures, manufacturing operations and reporting, statistical analysis and quality control responsibilities and reporting. Must have problem solving skills and be able to provide solutions.