

Quality Management: Sr. Manager, Quality

This description is intended for job classifications that have supervisory/management responsibilities over more than one functional area in this family or over the entire job family.

Management Role

Generally accomplishes results through lower management levels. Supervises and directs Assurance Engineering Business area members and engineering personnel. Establishes and implements Assurance Engineering policies.

Policy and Strategy

Establishes operating policies and procedures that affect departments and subordinate sections and work area. Interprets company-wide policies and procedures. Develops budgets, schedules and performance standards.

Freedom To Act

Assignments are objective oriented. Work is reviewed in terms of meeting the organization's objectives and timelines.

Impact

Decisions have an extended impact on work processes and outcomes. Erroneous decisions result in critical delays and modifications to projects or operations; cause substantial expenditure of additional time, human resources and funds; and jeopardize future business activity.

Liaison

Interacts frequently with internal and external management and senior-level customer representatives concerning projects, operational decisions, scheduling requirements, and/or contractual clarifications. Leads briefings and technical meetings for internal and external representatives. Continual internal contact with PA, PMO, Manufacturing and Engineering department personnel at all levels on AE matters. Periodic contact with customers, subcontractors and government personnel, as required.

Operations Involvement/Direct Work Involvement

Responsible for the successful operation of activities of major significance to the organization. Rarely becomes involved in the complexities of day to day operational problems. Is more concerned to see that overall budget schedules and performance standards are realistically set and attained.

Minimum Education and Experience

Bachelor's Degree in Electrical or Mechanical Engineering and 12+ years which may include 4+ years of previous lead or supervisory responsibilities.