

Quality Management: Manager, Quality

This description is intended for job classifications that have supervisory/management responsibilities over more than one functional area in this family or over the entire job family.

Management Role

Accomplishes results through subordinate supervisors or exempt specialist employees. Responsible for financial, technical and schedule status completion of assigned Product Assurance engineering projects and customer negotiations. Provides overall supervision of Metrology, Property Control and Tool/Gage inspection tasks.

Policy and Strategy

Interprets and administers policies, processes and procedures that may affect sections and subordinate work areas.

Freedom To Act

Assignments are defined in terms of activities and objectives. Work is reviewed upon completion for adequacy in meeting objectives.

Impact

Decisions have an impact on work processes and outcomes. Erroneous decisions or recommendations or failure to complete assignments normally result in serious delays and considerable expenditure of additional time, human resources and funds.

Liaison

Interacts frequently with internal personnel and outside representatives at various levels. Participates and presents at meetings with internal and external representatives. Interaction typically concerns resolution of operational and scheduling issues. Continual internal contacts with all other departments. Continual customer contact. Periodic DCMA contact and varying degree of subcontractor contact. Frequent contacts with outside equipment manufacturers/suppliers and personnel from the National Institute of Standards and Technology in Washington DC. Continual contact with suppliers.

Operations Involvement/Direct Work Involvement

Responsible for all projects assigned to the organizational units. Acts as an advisor to all subordinate supervisors or staff members to help meet established schedules or resolve technical or operational problems. Directly participates in establishing and administering many centralized functional projects. Submits and administers budget schedules and performance standards.

Minimum Education and Experience

Bachelor's Degree in Electrical or Mechanical Engineering and 10+ years which may include 3+ years of previous lead or supervisory responsibilities.