Quality Management: Supervisor, Quality

This description is intended for job classifications that have supervisory/management responsibilities over more than one functional area in this family or over the entire job family.

Management Role

Accomplishes tasks mainly through direct supervision of non-exempt and entry-level exempt employees.

Policy and Strategy

Directs daily operations of work area.

Freedom To Act

Assignments are largely established in accordance with schedules and deliverables. Work is reviewed for accuracy and completeness.

Impact

Decisions have a direct impact on work unit operations. Erroneous decisions or recommendations or failure to achieve results might cause delays in schedules.

Liaison

Interacts daily with subordinates and/or peers within similar and/or related functions primarily for the purpose of presenting and exchanging information.

Operations Involvement/Direct Work Involvement

Monitors work operations on a daily basis and actively assists or provides direction to subordinates as required. May perform, especially in staff or professional groups, ongoing tasks of organizational units.

Minimum Education and Experience

Bachelor's Degree in Electrical or Mechanical Engineering and 5+ years which may include 1+ years of previous lead or supervisory responsibilities.