

# Quality Assurance: Sr. Manager, Quality Assurance

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Manages the total quality function of a plant or group of plants. Ensures adherence to, and compliance with, established company quality policies, practices, SOP's and federal regulations. Ensures quality of materials purchased, processed, manufactured and/or distributed by the company. May be responsible for on-site training.

## **Management Role**

Generally accomplishes results through lower management levels.

## **Policy and Strategy**

Establishes operating policies and procedures that affect departments and subordinate sections and work area. Interprets company-wide policies and procedures. Develops budgets, schedules and performance standards.

## **Freedom to Act**

Assignments are objective oriented. Work is reviewed in terms of meeting the organization's objectives and timelines.

## **Impact**

Decisions have an extended impact on work processes and outcomes. Erroneous decisions result in critical delays and modifications to projects or operations; cause substantial expenditure of additional time, human resources and funds; and jeopardize future business activity.

## **Liaison**

Interacts frequently with internal and external management and senior-level customer representatives concerning projects, operational decisions, scheduling requirements and/or contractual clarifications. Leads briefings and technical meetings for internal and external representatives.

## **Operations Involvement/Direct Work Involvement**

Defines and manages quality systems, programs and resources for all products to meet the multiple customers' expectations. Manages the Procured Material Inspection (PMI) function to insure that material received for advances to the processing areas at an acceptable level of quality. Assures an effective interaction with all customers' quality personnel.

## **Minimum Education and Experience**

Bachelor's Degree in Finance, Business or a related field and 12+ years of diverse product assurance experience in electronics, electro-mechanical or electro-optical product area.