

Quality Assurance: Manager, Quality Assurance

Manages the total quality function of a plant or group of plants. Ensures adherence to, and compliance with, established company quality policies, practices, SOP's and federal regulations. Ensures quality of materials purchased, processed, manufactured and/or distributed by the company. May be responsible for on-site training.

Management Role

Accomplishes results through subordinate supervisors or exempt specialist employees.

Policy and Strategy

Interprets and administers policies, processes and procedures that may affect sections and subordinate work areas.

Freedom to Act

Assignments are defined in terms of activities and objectives. Work is reviewed upon completion for adequacy in meeting objectives.

Impact

Decisions have an impact on work processes and outcomes. Erroneous decisions or recommendations or failure to complete assignments normally result in serious delays and considerable expenditure of additional time, human resources and funds.

Liaison

Interacts frequently with internal personnel and outside representatives at various levels. Participates and presents at meetings with internal and external representatives. Interaction typically concerns resolution of operational and scheduling issues.

Operations Involvement/Direct Work Involvement

Develops, coordinates and implements data accumulation and information systems to provide the management visibility for immediate corrective action and cost reduction for quality and reliability issues. Continuously audits all functions/departments in each operating facility against procedural content and affects corrective action of either the applicable procedure or the activity involved. Analyzes all contracts, customer requirements and Engineering Changes to determine quality and specification requirements; alerts those concerned to unusual and costly requirements. Coordinates and controls the status of customer complaints. Develops and directs a Quality Improvement Plan, Provides strategic inputs to assure company maintains a state-of-the-art quality program.

Minimum Education and Experience

Bachelor's Degree in Finance, Business or a related field and 10+ years of diverse professional experience in all areas of Finance which may include 5+ years of managing respective area.