

Quality Assurance Supplier: Quality Assurance Manager

Plans, organizes, directs and reports on all supplier quality-related activities such as raw materials, contracted designed and manufactured items, packaging materials, good manufacturing practices (GMP) service providers and laboratories to assure procurements meet or exceed the requirements. Translates engineering, manufacturing and quality requirements. Assures that customer quality-imposed technical requirements are adhered to by supplier and that a quality system is maintained. Conducts programs designed to improve supplier performance, productivity and process validation. Prepares, maintains and reviews procurement quality assurance procedures to assure compliance with customer and/or government requirements. Reviews and analyzes corrective action reports and purchase orders in an effort to reduce and eliminate defects. Monitors quality control activities and systems at supplier and subcontractor facilities. May administer a certified supplier program. May also audit third party manufacturers, due diligence and vendor selection process. May perform deviation investigations into quality issues.

Knowledge

Develops advanced concepts, techniques and standards. Develops new applications based on professional principles and theories. Viewed as an expert in the field within the corporation. Ensure the quality of selected items purchased, supplier performance and compliance to contractual requirements. Conduct data evaluation of suppliers to determine root cause of their non-conformances and consult with offending suppliers to prevent recurrences of similar issues.

Problem Solving

Develops solutions to problems of unusual complexity which require a high degree of ingenuity, creativity and innovativeness. Challenges are frequently unique and solutions may serve as precedent for future decisions.

Discretion/Latitude

Work is performed without appreciable direction. Exercises considerable latitude in determining objectives and approaches to assignment.

Impact

Decisions affect the financial, employee or public relations posture of the organization. Erroneous decisions or recommendations would normally result in failure to achieve goals critical to the major objectives of the organization.

Liaison

Serves as prime consultant and external spokesperson for the organization on highly significant matters relating to policies, programs, capabilities and long-range goals and objectives

Work Products (Examples may include but are not limited to)

Quality System Databases and Software Applications; i.e., TIPQA and FRACAS. Microsoft Applications, Inspection and Measurement; i.e., Microscope. Knowledge expert in ISO-9000/AS9100 Quality Management System Standards, Supplier QA Programs Requirements, and control of nonconforming material requirements. Thorough understanding of relationships among Procurement, Suppliers and other functions. Knowledge expert of production planning, setback schedules and manufacturing process flows.

Minimum Education and Experience

15+ years of directly related experience with a Bachelor's Degree in Electrical or Mechanical Engineering. Green Belt Certification recommended.