# Quality Assurance Supplier: Sr. Quality Assurance Supplier

Plans, organizes, directs and reports on all supplier quality-related activities such as raw materials, contracted designed and manufactured items, packaging materials, good manufacturing practices (GMP) service providers and laboratories to assure procurements meet or exceed the requirements. Translates engineering, manufacturing and quality requirements. Assures that customer quality-imposed technical requirements are adhered to by supplier and that a quality system is maintained. Conducts programs designed to improve supplier performance, productivity and process validation. Prepares, maintains and reviews procurement quality assurance procedures to assure compliance with customer and/or government requirements. Reviews and analyzes corrective action reports and purchase orders in an effort to reduce and eliminate defects. Monitors quality control activities and systems at supplier and subcontractor facilities. May administer a certified supplier program. May also audit third party manufacturers, due diligence and vendor selection process. May perform deviation investigations into quality issues.

## Knowledge

Contributes to the development of new concepts, techniques and standards. Considered an expert in the field within the organization. Ensure the quality of selected items purchased, supplier performance and compliance to contractual requirements. Conduct data evaluation of suppliers to determine root cause of their non-conformances and consult with offending suppliers to prevent recurrences of similar issues.

# **Problem Solving**

Develops solutions to complex problems that require the regular use of ingenuity and innovation. Ensures solutions are consistent with organization objectives.

#### Discretion/Latitude

Work is performed without appreciable direction. Exercises considerable latitude in determining objectives and approaches to assignment.

#### **Impact**

Effects of decisions are long-lasting and heavily influence the future course of the organization. Errors in judgment or failure to achieve results would result in the expenditure of large amounts of company resources.

# Liaison

Serves as consultant to management and special external spokesperson for the organization on major matters pertaining to its policies, plans and objectives. Interacts with all levels of management, external suppliers and customer representatives. Regular contact with DoD customers.

# Work Products (Examples may include but are not limited to)

Quality System Databases and Software Applications; i.e., TIPQA and FRACAS. Microsoft Applications. Inspection and Measurement; i.e., Microscope. Conducts internal conformance audits. Working knowledge of ISO-9000/AS9100 Quality Management System Standards, Supplier QA Programs Requirements and control of nonconforming material requirements. Solid understanding of relationships among Procurement, Suppliers and other functions. Full knowledge of production planning, setback schedules and manufacturing process flows.

### **Minimum Education and Experience**

10+ years of directly related experience with a Bachelor's Degree in Electrical or Mechanical Engineering. Green Belt Certification recommended.