

Manufacturing Support Specialist: Sr. Manufacturing Support Specialist

Supports production, business and other processes in a team-based manufacturing environment. Performs activities in a variety of cross-functional areas including production planning and control, total quality management, systems, manufacturing, equipment and facilities engineering, material management and process reengineering. The incumbent may facilitate self-directed work teams, provide training in "core skill" areas to teams and peers and interact with internal and external customers with respect to product planning, problem resolution and process improvement. Incumbents are generally experienced in one or more areas of manufacturing operations.

Knowledge

Contributes to the development of new concepts, techniques and standards. Considered expert in field within the organization.

Problem Solving

Develops solutions to complex problems which require the regular use of ingenuity and innovation. Ensures solutions are consistent with organization objectives.

Discretion/Latitude

Work is performed without appreciable direction. Exercises considerable latitude in determining objectives and approaches to assignment.

Impact

Effects of decisions are long-lasting and heavily influence the future course of the organization. Errors in judgment or failure to achieve results would result in the expenditure of large amounts of company resources.

Liaison

Serves as consultant to management and special external spokesperson for the organization on major matters pertaining to its policies, plans and objectives.

Work Products (Examples may include but are not limited to)

Coordinates with the Director of Operations in the development of the Operation's Strategic plans. Represents Operations on any IPD core team assignments in defining strategies key to the success of a defined product and its development. Coordinates operations personnel in the development of proposal and bid strategies. Manage production and development projects by assuring budget and schedule are met.

Minimum Education and Experience

10+ years of directly related experience with a Bachelor's Degree in Engineering or a related technical field. Advanced MS Word, PowerPoint and Excel skills.