

Manufacturing Support Specialist: Manufacturing Support Specialist II

Supports production, business and other processes in a team-based manufacturing environment. Performs activities in a variety of cross-functional areas including production planning and control, total quality management, systems, manufacturing, equipment and facilities engineering, material management and process reengineering. The incumbent may facilitate self-directed work teams, provide training in "core skill" areas to teams and peers and interact with internal and external customers with respect to product planning, problem resolution and process improvement. Incumbents are generally experienced in one or more areas of manufacturing operations.

Knowledge

Frequent use and general knowledge of industry practices, techniques and standards. General application of concepts and principles.

Problem Solving

Develops solutions to a variety of problems of moderate scope and complexity. Refers to policies and practices for guidance.

Discretion/Latitude

Works under only very general supervision. Work is reviewed for soundness of judgment and overall adequacy and accuracy.

Impact

Contributes to the completion of organizational projects and goals. Errors in judgment or failure to achieve results would normally require a moderate expenditure of resources to rectify.

Liaison

Frequent internal company and external contacts. Represents organization on specific projects.

Work Products (Examples may include but are not limited to)

Represents Operations on the IPD core team, coordinating operations' deliverables as defined in the IPD process and customized by the IPD core team. Communicates current and future process capabilities to the IPD core team. Involved in activities to include process development and transition to production efforts.

Minimum Education and Experience

3+ years of directly related experience with a Bachelor's Degree in Engineering or a related technical field. Intermediate MS Word, PowerPoint and Excel skills.